



Request for City Council Committee Action from the Department of Regulatory Services

Date: June 17, 2013

To: Elizabeth Glidden, Chair, Regulatory, Energy and Environmental Committee

Subject: Amending Title 12, Chapter 244 of the Minneapolis Code of Ordinances relating to Housing, Maintenance Code: Rental Dwelling Licenses: 244.1870 (3) - Application for license - adding a provision to require rental property owners or designee to respond to inquiries from the Department of Regulatory Services or Environmental Management, Health Department Staff in a reasonable period of time

Recommendation: Approval of the ordinance amendment

Previous Directives: On January 7, 2013, Council Member Johnson introduced staff direction to work on the attached amendment.

Department Information

Prepared by: JoAnn Velde, Manager - Housing Inspection Services - (612) 673-5850

Approved by:

Nuria Rivera-Vandermyde, Director of Regulatory Services

Presenters in Committee: JoAnn Velde

Financial Impact

- No financial impact

Community Impact

- City Goals

Supporting Information

Industry Engagement:

- Regulatory Services staff has met with representatives from the Minnesota Multi-Housing Association to discuss the new provision on March 28th, 2013. The main concern from the industry was a reasonable policy for return calls from their members to city inquiries. The reasonable response they were the most comfortable with was 2 business days.
- Recommended changes were sent to Luther Krueger Minneapolis Police Department who manages an email notification system with approximately 10,000 rental property owners. He did send the recommended changes to the email list. At this time there have not been any inquiries of concern.
- The amendment was shared with the Director of Public Affairs for the Realtor Associations. Again, the information requested was the timeline for the non-emergency reasonable response time.

244.1840 Application for license

This change is being recommended to ensure owners have a phone number for emergency purposes that may occur at their property during a 24 hour period 7 days week. For non-emergencies inquiries either by Regulatory Services or Minneapolis Health Department a reasonable response back to the city official will be required either the licensee or their designee. The policy for a reasonable timeframe to return a call will be 2 business days.